

November 5, 1999.

VDO Australia
Proprietary Limited
A.C.N. 004 390 587

**Att: Michael Allen
Vox Bandicoot Pty Ltd
5 Railway Place
Fairfield Vic 3078.**

Dear Michael,

Re: Environmental Awareness Training.

VDO Australia wishes to thank you, Frank and Tina for the excellent training provided to VDO recently as part of our certification for ISO 14001.

We completed the certification audit process last month, and VDO has been recommended for certification to this standard. One point picked up by the auditors was the enthusiasm demonstrated by employees in relation to environmental matters and the understanding of aspects and impacts within their work areas. The training provided by Vox Bandicoot to each employee helped to establish this understanding and enthusiasm.

Employees still talk about the training. Your innovative, insightful, and professional approach to the training helped to achieve this memory and achieve the cultural change that is so important for an effective environmental management system.

We are pleased to have had the opportunity to work with you, and to be part of a very innovative and progressive educational process.

Yours Sincerely,



Tony Frühwirth
Chief Executive Officer & Director

c:\windows\temp\vox thank you.doc

VDO Australia Proprietary Limited
115 Northern Road,
Heidelberg West,
Victoria, Australia 3081

P.O. Box 51
Heidelberg West,
Victoria, Australia 3081

Telephone: +61 3 9450 3209
Facsimile: +61 3 9457 5294

VDO