

ROBERT BOSCH  
(AUSTRALIA) PTY. LTD.

A.B.N. 48 004 315 628



**BOSCH**

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Fax: (03) 9543 5283 General,  
Automotive OE Sales, Export  
(03) 9541 3935 Body Electronics  
(03) 9541 5441 Automotive After Market Sales  
(03) 9543 2769 Customer Sales Service  
(03) 9543 4293 Technical Service  
(03) 9541 5322 Power Tools Sales  
(03) 9541 5533 Communication Systems Sales  
(03) 9541 5595 Household Appliances Sales,  
Hot Water Products Sales  
(03) 9541 7790 PR & Advertising  
(03) 9541 7766 Creditors Control  
(03) 9544 1137 Materials  
(03) 9541 5306 Quality Assurance  
(03) 9541 5566 Information Systems  
(03) 9541 3961 Human Resources

Vox Bandicoot Pty. Ltd.  
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Clayton, Vic., 3168

Locked Bag 66  
Clayton South, Victoria, 3169  
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Your Reference / Letter of

Our Reference / Your Contact

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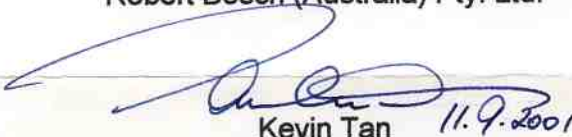
11 September, 2001

Dear Frank,

Thank you very much for your assistance in providing our employees with your innovative and interesting EMS presentation. Your style and content are much unlike any that I have witnessed before. Your creation of the EMSBot, later BoschBot, was a star attraction to our employees. Your artistic illustrations, examples and high level of audience interaction allowed you to provide a serious message about environment protection and how we as individual or corporation can contribute to making it better. In 25 minutes, you had the audience clapping, laughing and asking questions. The sessions are altogether most commendable.

To any of your potential and future clients, I have only one thing to say, "Go for it, with Vox Bandicoot!"

Yours Sincerely,  
Robert Bosch (Australia) Pty. Ltd.

  
Kevin Tan 11.9.2001  
Manager, Safety and Environment