



**Barwon
Water**

**BARWON REGION
WATER AUTHORITY**

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Geelong, Victoria

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Our Ref: 15/200/0017C
Your Ref:
Enquiries To: Mr Paul Northey

December 17, 1999

Mr Frank Ryan
Vox Bandicoot
5 Railway Place
FAIRFIELD VIC 3078

Dear Frank,

Re: Environmental Awareness Training

I write to thank you and the Vox Bandicoot team for your efforts in conducting another successful program of environmental awareness training.

As you are aware, the environmental awareness program is an integral element of Barwon Water's Environmental Management System (EMS), accredited to the international standard ISO 14001. During our most recent certification surveillance audit, the auditors were complimentary on the content of the environmental training program.

The "Why, What, How" format of the training sessions proved once again to be an effective method of getting the environmental message across, delivered in Vox Bandicoot's entertaining style. New sections of the sessions such as the "Barwon Water EMS Panel" were very successful in demonstrating how the EMS operates within the organisation.

I wish you a Happy Christmas and New Year and look forward to working with Vox Bandicoot again on future environmental training programs.

Yours sincerely

Joe Adamski
Executive Manager
Strategy & Technology

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Certified
Environmental
Management

ISO 14001 LC10068
Standard Australia



Quality
Endorsed
Company

ISO 9001 LC10205
Standard Australia